

## Quality Management Policy

**BOA is committed to delivering quality products and services by working with its customers to understand the needs of their businesses and to consistently meet their requirements.**

BOA shall:

- Implement and maintain ISO 9001:2015 certification for their quality management systems;
- Reinforce our shared commitment to quality at all levels throughout the Company;
- Adhere to the requirements of our business management systems;
- Use judgment in establishing appropriate controls beyond the business management systems for specific projects and activities;
- Ensure that all job functions are performed by competent personnel;
- Strive to develop positive perceptions and confidence in the marketplace;
- Monitor our quality performance and the effectiveness of our quality management systems to drive continual improvement;
- Apply and maintain the highest technical standards on all ships and barges at all times;
- Be in a position to demonstrate that BOA has the necessary controls and resources to satisfy employees, management, customers and regulatory authorities that we conduct business in a professional and competent manner.

Application

**This policy applies to the entire BOA group, BOA vessels and barges and all operations planned and carried out by BOA.**

Responsibility

**The CEO of BOA** is accountable to the Board of Directors for ensuring that this policy is implemented.

**Management at all organisational levels within BOA** is responsible for ensuring the achievement of the Policy through the provision of the necessary resources.

**All BOA employees and subcontractors** have an individual responsibility to ensure that they and their colleagues co-operate with BOA to achieve its quality objectives.

Trondheim 25.04.2023



CEO

Boa Management AS